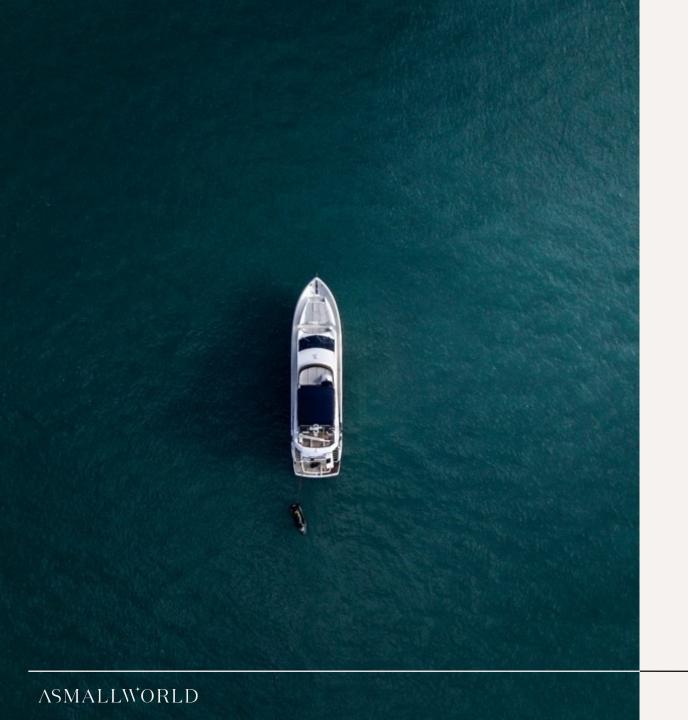


# A new membership model and visual identity

8<sup>th</sup> JANUARY 2025
BAADER SWISS EQUITES CONFERENCE, BAD RAGAZ



## Agenda

INTRODUCTION

RECENT PERFORMANCE

**KEY INITIATIVES** 

**GUIDANCE 2024** 

## Introduction





### ASMALLWORLD is the trusted community for the modern luxury traveller.

Our mission is to encourage our members to find inspiration, book unique journeys, and connect with like-minded members

### ASMALLWORLD's travel & lifestyle ecosystem

Centred around the ASMALLWORLD social network, ASMALLWORLD offers a wealth of travel & lifestyle services

#### ASMALLWORLD COLLECTION

Online hotel booking engine focused on luxury hotels

#### ASMALLWORLD

**BESPOKE TRAVEL** 

Full-service travel agency for curated travel arrangements

#### ASMALLWORLD DISCOVERY

Partner for independent hotels participating in GHA DISCOVERY loyalty platform

#### ASMALLWORLD HOSPITALITY

Consulting and hotel management company

### **ASMALLWORLD**

The trusted community for the modern luxury traveller

#### jetbeds ~

Flight booking engine, focused on Business and First Class

#### ASMALLWORLD **EVENTS**

Event management for 800+ ASW events per year



The world's leading nightlife concierge



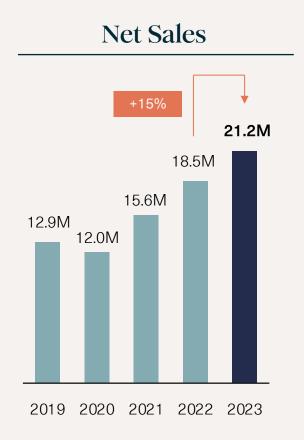
Smart luxury travel service for best flight and hotel deals

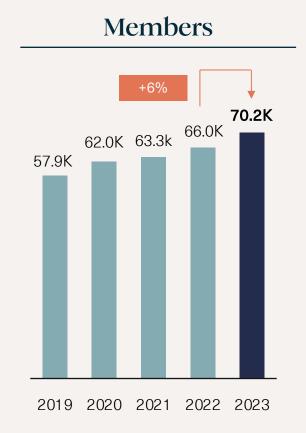
## Recent Performance

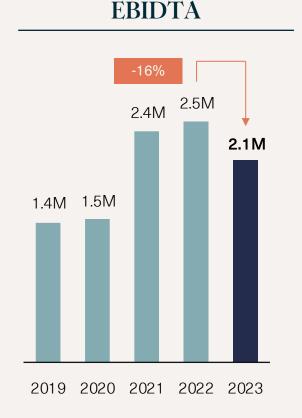


## Solid track-record since going public in 2018

Management has delivered on growth ambitions and turned the company into a growing, profitable business

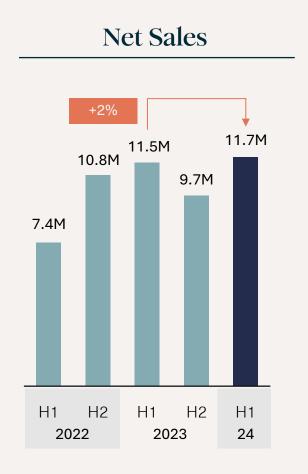


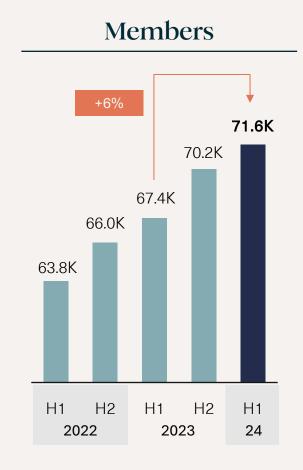


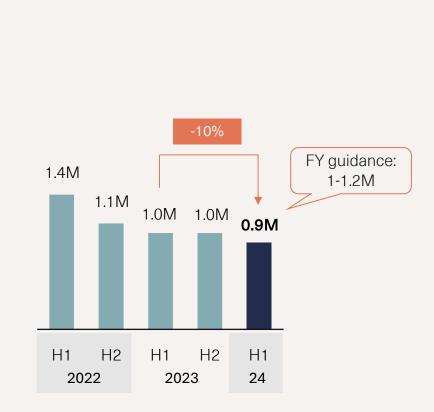


### 2024 H1 results delivered solid growth

H1 sales up year-on-year; EBITDA slightly down but 90% of full year guidance already achieved

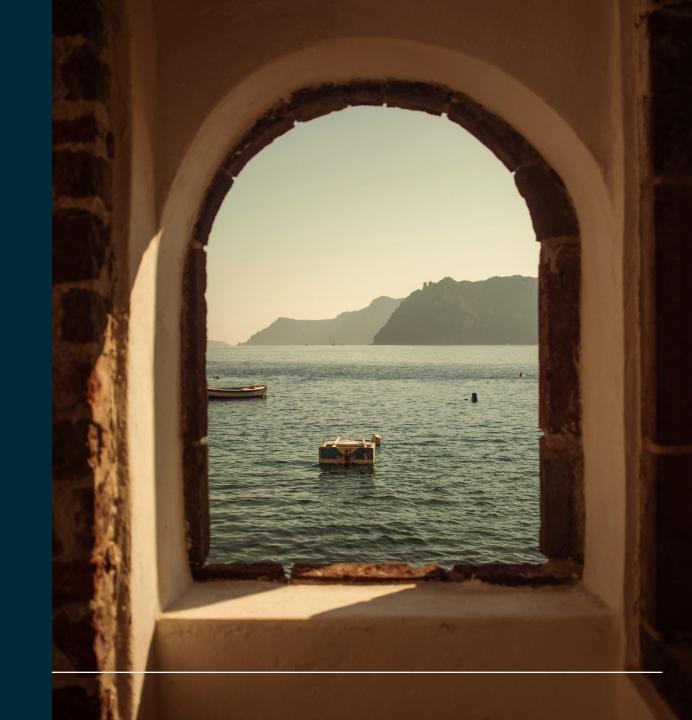






**EBIDTA** 

## Key Initiatives



### Five ongoing key initiatives

We are focusing on a select few initiatives that will drive value in the long run

New membership model ASW

### Drive sustainable member growth

- Introduce a free membership tier
- Make it easier for new members to join
- Sell more services to larger user base

Go-live was on 26th November

Refine ASW brand

#### Position ASW as luxury travel brand

- Refine what ASW stands for
- Refine logo
- Make visual language more luxury travel focused

Go-live was on 26th November

Build scale in travel

### Grow online and offline travel business

- Increase bookings for the Collection
- Reposition "ASW Private" brand
- Build team of travel designers to drive offline business

Hired key people; push from new model Expand product range

### Add more products to our portfolio

- Create variations of existing products
- Create entirely new products
- Create products for new membership model

Adding new partners

Reduce debt

### Reduce debt and interest burden

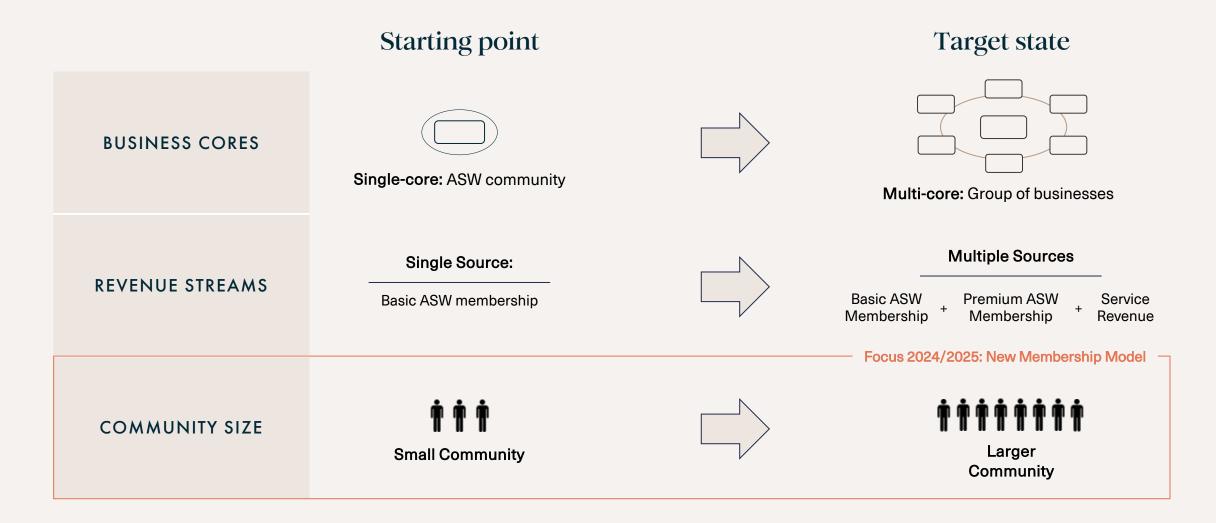
- Repay outstanding debt as quickly as business allows
- Create strategic flexibility for potential larger opportunities

Reduced by 65% over last 18 months

## New membership model ASW

### Ongoing business model transformation

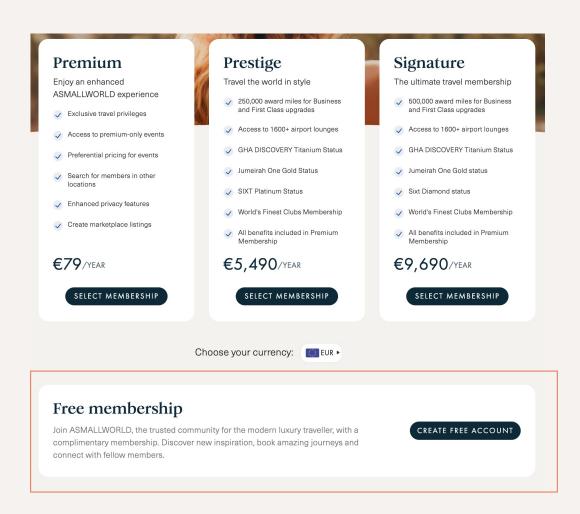
New membership model is a key puzzle piece in our ongoing business model transformation



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### We made ASMALLWORLD free

A free membership will attract more customers to our community, driving demand for our services

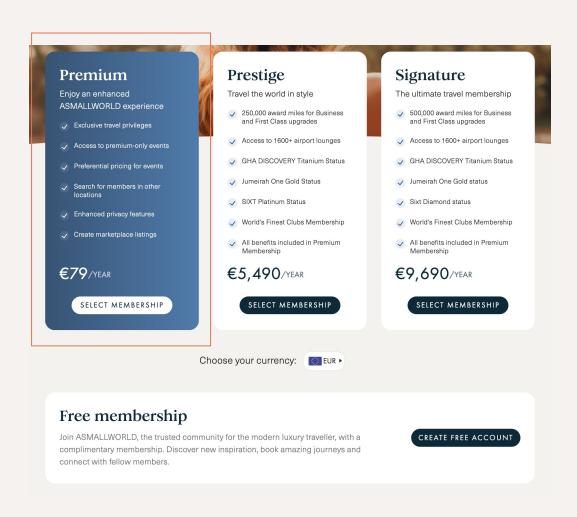


- We introduced a new, free ASW membership
- Membership has 90% of the functionality of the former paid membership
- The primary goal is to drive member growth and scale of the user base
- Members can upgrade to paid memberships with extra benefits

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### Introduced a new "Premium" membership

Alongside the free membership, we also introduced a new paid membership (and kept Prestige and Signature)



- "Premium" is for members who want an enhanced ASMALLWORLD experience
- Priced like the "old" ASW membership
- Additional benefits: Access to travel privileges, premium-only events, preferred event pricing, ability to search for members in other locations, enhanced privacy features and the ability to create marketplace listings
- Existing paying members have been transitioned to this membership

### Introducing new monetisation opportunities

We offer customers to join our ASW community for free; then upsell them to paid memberships and additional services

**Joining Process** 

**ASW Community** 

Selling Mechanisms

Products / Services

Bold = new products/services

NEW MEMBERS
JOINING FOR FREE



Larger (free) user base

UPSELL TO PAID MEMBERSHIPS

**SELL TRAVEL** 

**SELL EVENTS** 

- Premium
- Prestige & Signature
- ASW Collection
- ASW Bespoke Travel
- Sell events
- · Higher prices free members

- Simplified signup
- Removal of payment hurdle
- Will lead to significantly more signups

- Scale makes social functions and events more interesting
- Leads to more usergenerated content
- People stay longer, invite more friends

SELL 3RD PARTY PRODUCTS

SELL "EYEBALLS"

- New selling mechanisms
- Credit cards (trial)
- Other (travel) products
- Campaigns with travel partners (e.g. cruise and hotel companies)

## Initial growth from our own mailing lists

Our immediate goal is to convince contacts in our existing database with more than 800,000 contacts to (re-)join ASW

Customer Group	Description	Population Size	Conversion Potential
FORMER CUSTOMERS	Members who stopped used ASW	• • • •	Medium to low
COLLECTION USERS	Customers who signed up specifically for the ASMALLWORLD Collection (hotels)	• • •	Very high
INVITED BUT NEVER JOINED	People invited by ASW members but who never paid for a membership	• • •	Low
PROSPECTS	People who expressed interest in ASW in the past but never paid for a membership.	• • •	Medium to high
EVENT GUESTS	Friends of ASW members who attended events but never had a membership.	• •	Medium

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### We remain committed to community quality

We will make sure that the quality of the ASW community will stay high by controlling access and by monitoring use

- ASW will continue to be a **curated community** to ensure members have a pleasant experience on the ASW platform.
- New (unverified) members will can only read content but can't post, discuss, send messages or attend events.
- To use community functions, **users must be verified** first by our support team or other members, or they can trade up to a paid "Premium" membership.
- Members not adhering to our community guidelines, for example by posting or sending inappropriate material, will be removed from the platform.
- We will also make sure that there are **no bots** on the platform.

### ASW positioned as luxury travel brand

We have refined our brand to reflect our luxury travel positioning; introduced with the new membership model

- We introduced a refined brand with the launch of the new membership model
- This allows us to position ASW more clearly as a luxury travel brand
- The logo, positioning and the way we speak about ASW were refined
- We have also introduced a new visual look & feel with new fonts and imagery
- The goal is to present ASW as a more mature brand, consistent with our current luxury positioning in travel

### Our new logo reflects our refined identity

A modern, custom-made logo with a traditional, luxurious feel

## **ASMALLWORLD**

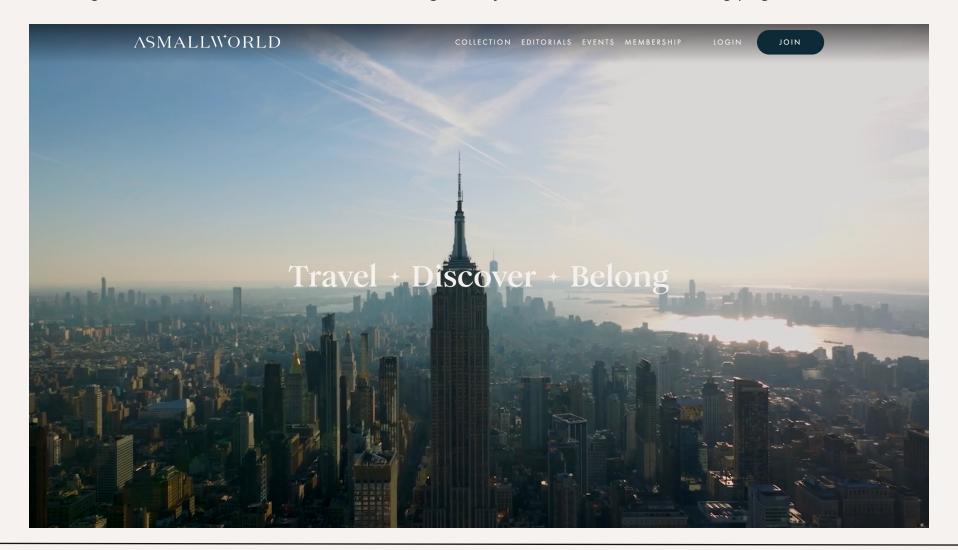
### A community for luxury travellers

ASMALLWORLD is the trusted community for modern luxury travellers.

Find inspiration, book unique journeys, and connect with like-minded members.

## New positioning line summarises our offering

"Travel, Discover, Belong" summarises what our service offering is; very visible on the new landing page



### Logged-in area also updated with new design

Before Christmas we've also updated the web version of our logged-in area with the new design; apps to follow by end of January

#### **ASMALLWORLD**



Sensation and Beyond: Visit the Royal Academy

How London's Royal Academy continues to redefine British art – and what to look out for in 2025



Where to Visit for a Thoughtful Australia Day 2025

The once controversial holiday is now a time to embrace the nation's diversity and shared history.











**Practising Conscious Travel in 2025** 

Looking for some responsible New Year's resolutions? These five tips also guarantee better trips.



Diary Dates: January's Art Calendar

There's still time to catch these five unmissable exhibitions from the 2024-2025 season



The Sundance Film Festival: A Retrospective

Five of the most influential films from America's home of indie-filmmaking.



New Year's Travel Resolutions

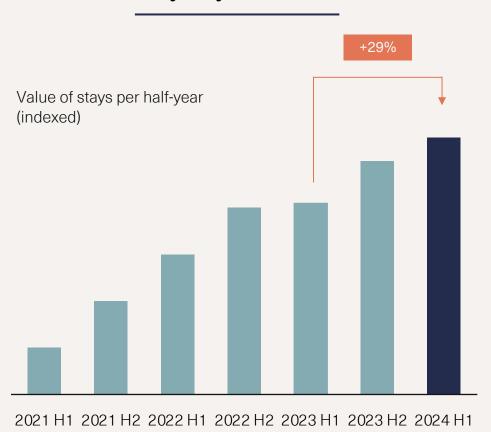
Our editors share the pledges they plan to make – and keep – as we move into 2025

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### Online hotel booking volume increasing

The ASMALLWORLD Collection is continuing to grow in terms of value, inventory and functionality

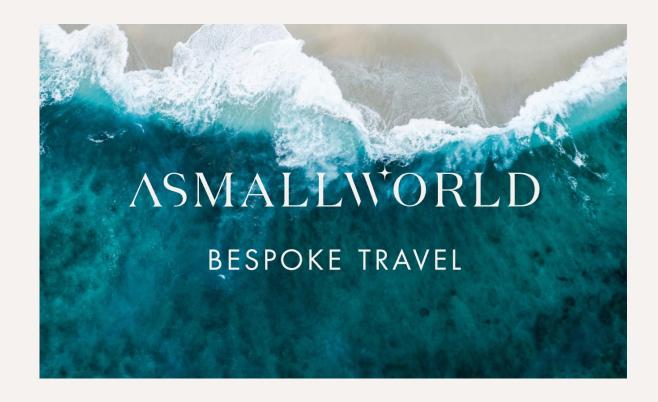
### Stays by Half-Year



- Value of stays up by 29% vs. H1 last year (expecting 35% for full year)
- Value of bookings up 34% vs. H1 last year (expecting 40%+ for full year)
- Strong growth from non-members, highlighting potential for new membership model and marketing efforts to non-members
- 200 Hotels added during 2025, more than 1'700 hotels online now
- Better customer experience: more stable environment and reduced errors

### "ASW Private" has become "Bespoke Travel"

We are increasing our efforts in the traditional offline travel agency business, already reflecting new branding

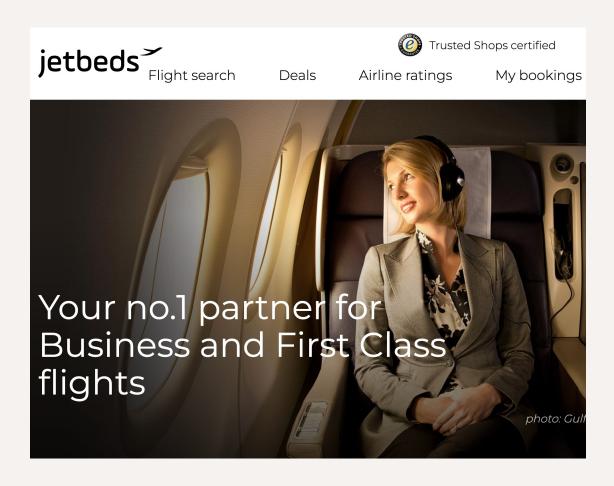


www.asmallworldbespoke.com

- We have made a strategic decision to invest in the traditional (offline) travel agency business
- We have changed the name to "ASMALLWORLD Bespoke Travel"
- Hired two key individuals who will create a larger team of travel agents
- Systems upgraded and 2-3 additional hires expected in coming months
- Symbiotic relationship with online business, giving us more scale and better commissions for both business

### Jetbeds additional travel service offering

In November 2023, we acquired online flight booking portal Jetbeds.com to add flight booking capabilities

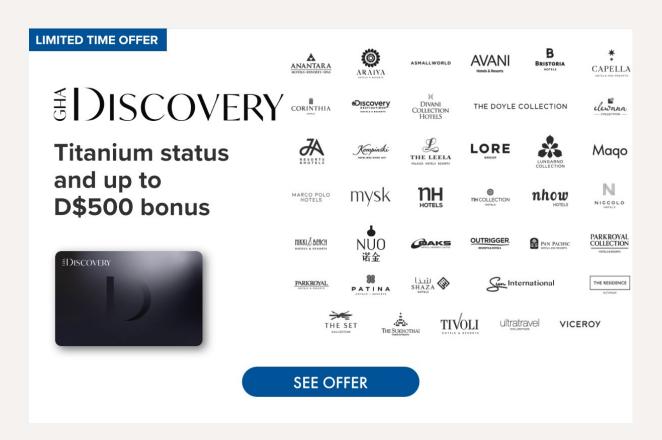


- Jetbeds.com is an online booking engine to book
   First and Business Class flights
- Jetbeds expanded our online travel booking capabilities to flights
- We continue to operate the standalone website Jetbeds.com
- ...and have started to develop an innovative booking tool for FCAM to create demand for their memberships
- Integration into ASW website expected at a later stage

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### New Prestige and Signature options

We keep exploring other miles/point options for our Prestige and Signature memberships



- We want to extend our prestige and signature memberships beyond the three existing miles options (Miles & More, Emirates, Etihad)
- In April we tested the addition of GHA DISCOVERY's DISCOVERY Dollars (D\$)
- The offer was showing limited appeal, but we may bring it back on a permanent basis with a more compelling offering in 2025
- We are in conversation with other miles/points programmes and may soon expand our offering with other partners

### Debt reduction continued in 2024

We significantly reduced our debt in 2023 and continued to do so during 2024

- In 2023 we reduced our debt by 54%: CHF 4.9M of debt was repaid, which brought the outstanding debt from CHF 9.1M to 4.2M by end of 2023
- In H1 2024, we **reduced our debt by an additional CHF 1.0M** by repaying our entire Covid-19 loan to the government (earlier than required) and by reducing our bank loan, which is now the last outstanding debt position on our books
- In sum, during the last 2 years, we have **reduced our debt by 65% (5.9M),** from CHF 9.1M, to 3.2M
- As a result, we have reduced our interest cost by CHF 200k per year and our balance sheet is stronger than ever
- We are planning to **reduce our debt further**, by at least CHF 400k for each of the next three years (2025 2027)

## Guidance 2024



### Guidance for 2024

We maintained our guidance: steady revenue and membership growth and a (temporarily) lower EBITDA due to investments



## **ASMALLWORLD**

TRAVEL + DISCOVER + BELONG

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